10 September 2019: Questions & Answers to the Tender Invitation on the Development, Maintenance and Hosting of an Institutional Web Site, Virtual Campus, and Mobile App for Cap-Net

General recommendation to all proposals:
We suggest that proposals have a justification of the suggested solution or approach to best serve Cap-Net´s needs as described in the tender document. Proposals may also show that various approaches may be considered, as it is expected that the assignment will require strong team work between the selected IT company and the Cap-Net team to define all details. So, in the proposal we want to see your suggestions and possible solutions to our needs.

Q1: How many users will access the system in the first 12 months? (virtual campus)
Answer: As far as the number of users, proposals could suggest an escalated approach showing how things would change, e.g., under 2.500 / 2.500 – 5.000 / + 5.000 and so on. For the first year the number of users will not be less than 2.500.

Q2: Can you please indicate what budget (can be a ballpark) has been allocated to this project. This is important for us to determine if we can support your requirements
Answer: We can´t indicate the allocated budget. However, and following our initial recommendation, we suggest that proposals are comprehensive about our needs as clearly described in the tender document. As stated in the tender document: "Tenders should be complete and elaborate, including budgets and schedules, for each of the three products indicated above, and following specific needs described in Terms of Reference." You are welcome to include various budget possibilities, for example according a growing number of users, or upon the inclusion of some specific tool or facility which would affect the budget.

Q3. Can the website and LMS be part of the same system if it matches all of your requirements. The functionality you are looking for in the website is quite standard and could be configured inside the LMS – this would only require one admin panel and CMS – which may be a better solution.
Answer: As mentioned above, we welcome proposals which show an understanding of our needs and present a comprehensive response. An efficient, yet simple and user-friendly system, both front and back end are expected.

Q4. If the Cap-Net website cannot be fully implemented into the LMS – is it possible to work with a verified 3rd party to build the website?
Answer: As far as subcontracting, see point 4, page 5. The company should include a list of all subcontractors the company intends to use during the assignment. For each subcontractor the name and VAT numbers should be included. The scope of each subcontractor's assignment area should be thoroughly presented. The subcontractor might be subject to financial and legal status control. The responsibility for subcontractors shall remain with the main company, in accordance with the contract, also for listed subcontractors.

Q5. If we find that the requirements for the app cannot be implemented within the selected LMS solution – is it possible to work with a verified 3rd party to implement this part of the project?

Answer: As far as subcontracting, see point 4, page 5. The company should include a list of all subcontractors the company intends to use during the assignment. For each subcontractor the name and VAT numbers should be included. The scope of each subcontractor's assignment area should be thoroughly presented. The subcontractor might be subject to financial and legal status control. The responsibility for subcontractors shall remain with the main company, in accordance with the contract, also for listed subcontractors.