CONTRACT

PRICE: # _________ USD#
(Amount in Words Dollars)

SUBJECT: Flood insurance in the areas of Skadar/Shkoder Lake – Buna/Bojana River, and Struga in Ohrid Lake according to the attached document “Terms of Reference”

In the framework of:


This Contract (Agreement between Parties) is made in Athens on the 1st November 2019, and is signed between the two following parties:

• MIO ECSDE acting for the signing of the present Contract, as the Host Institute and legal body representing GWP-Med,
  Tax Reg. No: EL097813422,
  Tax Office: ST ATHINON,
  Address: 12 Kyrристou str. 105 56 Athens, Greece
  Land line: +30 210 3247490
  e-mail: info@mio-ecsde.org
  legally represented by the Chairman of its Executive Board Prof. Michael Scoullos hereinafter referred to as “the Contracting Authority”

and

• ____________ Company
  Tax Reg. No: 
  Address: 
  phone: +
  e-mail: 
  legally represented by as Director

In consideration of the mutual promises and agreements of the parties hereto, as hereinafter set forth, it is agreed as follows:

1. The Call for Offers published on xth of September 2019
2. That the Contractor participated, in the said call for offers and declared that he holds the necessary, know-how and experience and therefore submitted his Technical and Financial Offers, in compliance with the specifications set forth in the call;
3. The **Evaluation Report** as prepared by the “Call for Offers” Evaluation Committee dated xx/09/2019 accepting the **Contractor’s** Technical and Financial Offer;
4. MIO-ECSDE’s Awarding Letter to the **Contractor** dated xx/xx/2019.

Have agreed, contemplated and mutually accepted the following:

**CONTRACT CONTENTS**
This Contract includes by order of precedence the following documents which are unique part of the Contract and consists one undividable body:

a) The present Contract including its Annexes;
b) The Call for Offers document, including the Technical Description and Specifications *(Terms of Reference)*
c) The **Contractor’s** Technical Offer;
d) The **Contractor’s** Financial Offer;
e) The **Contractor’s** Answers and clarifications

The various documents making up the contract shall be deemed to be mutually explanatory; in cases of ambiguity or divergence, they should be read in the order in which they appear above.

**1. Supply of the Service**

1.1. The Scope of this Contract is the provision of the services for the realization of the **Pilot Project “Flood insurance in the areas of Skadar/Shkoder Lake – Buna/Bojana River, and Struga in Ohrid Lake** according to the attached document **“Terms of Reference”** to the details included in the (Technical and Financial) offers accompanying this Contract, as submitted by the **Contractor** being an integral part of this Contract.

1.2. The Contractor confirms that they have all necessary capacity and qualifications to supply the aforementioned services.

1.3. The services and any deliverables to be provided to the Contracting Authority by the Contractor under this Contract shall be rendered from the date of the signature of the present Contract and for a period of twelve (12) months and it has to be completed in any case prior to end of November 2020.

1.4. The services shall be provided subject to the terms of this contract and in accordance with the specifications listed in the Contractors agreed Technical offer and methodology.

1.5. The schedule of activities and milestones are included in detail in the attached TORs and are summarized here below for easy reference
<table>
<thead>
<tr>
<th>TASKS / Phases (the full description of the phases and tanks are given in the ToR in Annex 5)</th>
<th>Main Outputs / Deliverables</th>
<th>Time framework / Deadline</th>
<th>Workload (as % of the total)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Phase 1. Inception phase</strong>&lt;br&gt;a. Develop/identify scope, method and tools for undertaking willingness to pay (WTP) surveys for flood insurance and private sector risk financing in the two study areas.</td>
<td>Report: Assessment of Data requirements and availability, Identification of data gaps.&lt;br&gt;Terms of Reference&lt;br&gt;Inception meetings&lt;br&gt;Report: Inception Report</td>
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<tr>
<td><strong>Phase 2. Data collection and analysis of existing conditions</strong>&lt;br&gt;a. Data collection.&lt;br&gt;b. Analysis of existing socio-economic and vulnerability data availability and quality</td>
<td>Consultation meetings and related reports&lt;br&gt;Progress Report&lt;br&gt;Data collected &amp; submitted&lt;br&gt;Report: Data availability and quality analysis report.&lt;br&gt;Report: Characterization of the socio-economic status of the communities and their flood vulnerability.</td>
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<td><strong>Phase 3: Socio-economic vulnerability assessment and characterisation of study areas</strong>&lt;br&gt;a. Collect and review all existing hazard data for Skadar/Shkoder and Bojana-Buna, and Struga study areas.&lt;br&gt;b. Develop a methodology for combining the hazard data with socio-economic data&lt;br&gt;c. Develop GIS-based tool to integrate various spatial socio-economic data with the flood hazard maps, perform vulnerability assessment, produce risk and vulnerability maps which will include damages and losses, and loss of life estimates.</td>
<td>Report: Methodology for the modelling and assessment of flood vulnerability, damages and losses in the study areas.&lt;br&gt;Deliverable: GIS-based tool for flood damage and loss calculation and vulnerability mapping.&lt;br&gt;Report: Flood vulnerability, flood damages and losses in the study areas.&lt;br&gt;Report: Feasibility studies into various types of ex-ante flood insurance including indemnity and index-based flood insurance schemes for Drin Basin.&lt;br&gt;Report: Cost/benefit analysis of flood insurance for Drin Basin&lt;br&gt;Consultation meetings and related reports</td>
<td>TBD</td>
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<tr>
<td>d. Undertake socio-economic risk, vulnerability and damages modelling and assessment to fully map vulnerability and damages within the Skadar/Shkoder and Bojana-Buna, and Struga study areas</td>
<td>Progress Report&lt;br&gt;Consultation meetings and related reports</td>
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<td>Phase 4: Willingness to pay survey of outline flood insurance scheme</td>
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<td>4.1 Analyse recent catastrophe risk management approaches and related measures taken. Identify and quantify financial risk management instruments currently applied in riparian countries.</td>
<td>Report: Existing disaster risk and recovery legislative and policy frameworks, and existing instruments/methods of disaster risk and recovery financing in riparian countries, focusing on flood risk.</td>
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<tr>
<td>4.2 Review of the insurance sector in the study areas.</td>
<td>Report: Existing insurance products and proposed/indicative insurance products that can be offered for ex-ante risk management;</td>
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<tr>
<td>4.3 Identify and characterise existing insurance products or develop indicative insurance products</td>
<td>Prel. Report: Analysis of the results of the focus groups research and WTP surveys – insurance industry</td>
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<td>4.4 Undertake focus group research involving insurance experts</td>
<td>Prel. Report: Analysis of the results of the focus groups research and WTP surveys – households</td>
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<tr>
<td>4.5 Undertake focus groups research with representatives of households</td>
<td>Prel. Report: Households Willingness to Pay for flood insurance</td>
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<td>4.6 Based on the results of the households focus groups, conduct a preliminary concept testing of the flood insurance products. Conduct the survey of willingness to pay for proposed flood insurance products.</td>
<td>Prel. Report: Analysis of the results of the focus groups research and WTP surveys – business sector</td>
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<td>4.7 Undertake research in focus groups consisting of representatives of business sector</td>
<td>Prel. Report: Business Sector Willingness to Pay for flood insurance</td>
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<tr>
<td>4.8 Based on the results of the business sector focus groups, conduct a preliminary concept testing of the flood insurance scheme. Conduct the survey of willingness to pay for proposed flood insurance scheme</td>
<td>Prel. Report: Analysis of the results of the focus groups research and WTP surveys – public sector</td>
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<td>4.9 Undertake research in focus groups consisting of representatives of public sector</td>
<td>Prel. Report: Public Sector Willingness to Pay for flood insurance</td>
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<tr>
<td>4.10 Based on the results of the public sector focus groups, conduct a preliminary concept testing of the flood insurance scheme. Conduct the survey of willingness to pay for proposed flood insurance scheme</td>
<td>Prel. Report: Analysis of the results of the focus groups research and WTP surveys – public sector</td>
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<td>4.11 Undertake research in focus groups consisting of representatives of agricultural households about possible flood insurance scheme</td>
<td>Prel. Report: Agricultural Sector Willingness to Pay for flood insurance</td>
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<tr>
<td>4.12 Based on the results of the agricultural household focus groups, conduct a preliminary concept testing of the flood insurance scheme. Conduct the survey of willingness to pay for proposed flood insurance scheme</td>
<td>Report: Final report on the analysis of the results of the research by focus groups and WTP surveys and recommendations for the flood product/insurance scheme as well as the willingness to pay of households, business sector, public sector and agricultural households.</td>
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<tr>
<td>Consultation meetings and related reports</td>
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Phase 5: Private Sector Willingness to contribute to/subsidise flood insurance

5.1 Identify key private/productive sector players who can be engaged in flood risk reduction and identify the key drivers and approaches for engagement of the private/productive sector in flood risk reduction in Drin basin.

5.2 Develop and implement surveys to examine private sector willingness to support authorities with providing sufficient risk reduction. Identify which FRM activities they would a willingness to contribute to.

5.3 Conduct focus group workshops with key private/productive sector players as well as key informant interviews (e.g. policy makers)

5.4 Develop survey methodology and material to examine the willingness of sector players to contribute to/subsidise flood insurance

5.5 Conduct private/productive sector surveys and undertake feasibility assessment of key private/productive sector players to determine their interest in contributing to/subsidising flood insurance

Report: Identification of key private/productive sector players
Report: Analysis of the results of the research by focus groups and surveys – Private sector contributors.
Report: Survey methodology and material to examine the willingness of private/productive sector players to contribute to flood insurance
Report: Feasibility Report on Private Sector willingness to contribute to/subsidise flood risk reduction financing and flood risk reduction financing mechanisms
Consultation meetings and related reports

1.6. The Contracting Authority may order additional services or ask for amendments, alterations of services already agreed with the Contractor, or give instructions to the Contractor which result in an amendment, alteration, reduction or extension of the services already agreed with the Contractor. In such case, the amended, altered, reduced or extended services must be expressly specified in an addendum and the possible impact of the Contracting Authority’s orders or instructions on the fees to be paid to the Contractor must be expressly agreed by and between the Parties in the Addendum before the services are performed.

2. Payment of Fees

The Contracting Authority shall pay the fees agreed with the Contractor as indicated in the Contractor’s Financial Offer and for a maximum amount of #________USD# (Amount in Words Dollars)

2.1. including VAT and any Tax or Fee should apply for any reason
2.2. The Contractor shall be entitled to invoice the Contracting Authority based on the following Payment Schedule of deliverables:

<table>
<thead>
<tr>
<th>Deliverable</th>
<th>Verification</th>
<th>Payment</th>
<th>Scheduled amount</th>
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</thead>
<tbody>
<tr>
<td>Contract signature</td>
<td>Advance payment upon signature of Contract</td>
<td>10%</td>
<td>TBD</td>
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</tbody>
</table>
2.3. For each one of the steps/deliverables, the Contractor will issue a separate Invoice prior to each transfer/payment. The Contractor’s invoices shall be paid by the Contracting Authority within 10 days of the issue date. Invoices should be issued against:

**MIO-ECSDE**
Host Institute for the GWP-Med  
Tax Registr. No : EL097813422  
12, Kyrristou St. 105 56 Athens, Greece

3. Warranties and liability

The Contractor warrants to the Contracting Authority that the service will be provided using such care and skills as is customary for the provision of similar services on the Contracting Authority’s country. The service will be provided in accordance with the specification agreed, and at the intervals and within the times expressly agreed in Article 1.5. The Contracting Authority does not recognize or accepts any Legal Civil or other Liability or damage caused to any third party, due to Contractor’s actions, malfunctions or other mishandlings.

4. Term, termination and consequences of termination

4.1 This contract shall take effect on the date of its signature by both parties or, if signatures do not occur simultaneously, when the latest signature is given. Unless sooner terminated pursuant to Articles 5.2 or 5.3, this contract shall continue for a period of 7 months.

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### Table

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<thead>
<tr>
<th>Phase</th>
<th>Submission and assessment/acceptance of Deliverables</th>
<th>%</th>
<th>TBD</th>
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<tbody>
<tr>
<td>Phase 1</td>
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<td>20%</td>
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<td>Phase 2</td>
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<tr>
<td>Phase 3</td>
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<tr>
<td>Phase 4</td>
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<tr>
<td>Phase 5</td>
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<td>10%</td>
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<tr>
<td>TOTAL</td>
<td></td>
<td>100%</td>
<td>x x x x x x x x x x USD</td>
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4.2. Either party may (without limiting any other remedy) at any time terminate the contract by giving written notice to the other if the other commits any breach of this contract and (if capable of remedy) fails to remedy the breach within 30 days after being required by written notice to do so, or if the other goes into liquidation, becomes bankrupt, makes a voluntary arrangement with its creditors or has a receiver or administrator appointed. For the purposes of the present sub-clause, a breach of any provision of this contract shall be considered capable of remedy if the party in breach can comply with the provision in question in all respects other than as to the time of performance.

4.3 The termination of this contract for any reason shall not affect:
   4.3.1 Either party’s accrued rights, remedies or liabilities including payments due at the effective date of termination; or
   4.3.2 The coming into force or the continuance in force of any provision of this contract which is expressly or by implication intended to come into or continue in force on or after termination.

5. **Confidentiality**

5.1 Both parties understand and acknowledge that, by virtue of the present contract, they may both receive or become aware of information belonging or relating to the other party, its business, business plans, affairs or activities, which information is confidential and proprietary to the other party and/or its Contractors and/or customers and in respect of which they are bound by a strict duty of confidence (“Confidential Information”).

5.2 In consideration of such Confidential Information being disclosed or otherwise made available to either party for the purposes of the performance of the present contract, both parties hereby undertake that they will not at any time, either before or after the termination of the present contract, and either directly or indirectly, disclose, divulge or make unauthorized use of any Confidential Information, except to the extent to which such Confidential Information:

   5.2.1 Is publicly known at the time of its disclosure or being lawfully made available to them;
   5.2.2. After such disclosure or being made available to them, becomes publicly known otherwise than through a breach of this undertaking;
   5.2.3 Is required by law, regulation or order of a competent authority (including any regulatory or governmental body or securities exchange) to be disclosed by one of the Parties, provided that, where practicable, the other party is given reasonable advance notice of the intended disclosure.

5.3 Upon the earlier of a request from the other party or the termination of this contract, each party shall return the other all documents or records in any medium or format containing any Confidential Information which

6. **Force majeure – excuse for non-performance**
6.1 “Force majeure” means war, emergency, accident, fire, earthquake, flood, storm, traffic strike or other impediment which the affected party proves was beyond its control and that it could not reasonably be expected to have taken the impediment into account at the time of the conclusion of this contract or to have avoided or overcome it or its consequences.

6.2 A party affected by force majeure shall not be deemed to be in breach of this contract, or otherwise be liable to the other, by reason of any delay in performance, or the non-performance, of any of its obligations under this contract to the extent that the delay or non-performance is due to any force majeure of which it has notified the other party in accordance with Article 6.3. The time for performance of that obligation shall be extended accordingly, subject to Article 6.4.

6.3 If any force majeure occurs in relation to either party which affects or is likely to affect the performance of any of its obligations under this contract, it shall notify the other party within a reasonable time as to the nature and extent of the circumstances in question and their effect on its ability to perform.

6.4 If the performance by either party of any of its obligations under this contract is prevented or delayed by force majeure for a continuous period in excess of three [specify any other figure] months, the Parties shall negotiate in good faith, and use their best endeavors to agree upon such amendments to this contract or alternative arrangements as may be fair and reasonable with a view to alleviating its effects, but if they do not agree upon such amendments or arrangements within a further period of 30 days, the other party shall be entitled to terminate this contract by giving written notice to the party affected by the force majeure.

7. Change of circumstances (hardship)

7.1 Where the performance of this contract becomes more onerous for one of the Parties, that party is nevertheless bound to perform its obligations subject to the following provisions on change of circumstances (hardship).

7.2 If, however, after the time of conclusion of this contract, events occur which have not been contemplated by the Parties and which fundamentally alter the equilibrium of the present contract, thereby placing an excessive burden on one of the Parties in the performance of its contractual obligations (hardship), that party shall be entitled to request revision of this contract provided that:

7.2.1 The events could not reasonably have been taken into account by the affected party at the time of conclusion of this contract;

7.2.2 The events are beyond the control of the affected party; and

7.2.3 The risk of the events is not one which, according to this contract, the party affected should be required to bear.

7.3 Each party shall in good faith consider any proposed revision seriously put forward by the other party in the interests of the relationship between the Parties.
7.4 If the Parties fail to reach agreement on the requested revision within 30 days a party may resort to the dispute resolution procedure provided in Article 14. The court shall have the power to make any revision to this contract that it finds just and equitable in the circumstances, or to terminate this contract at a date and on terms to be fixed.

8. No partnership or agency
Nothing in this Contract shall
(i) be deemed to constitute a partnership in law between the Parties,
(ii) constitute either party the agent of the other for any purpose or
(iii) entitle either party to commit or bind the other (or any member of its respective group) in any manner.

9. Assignment and subcontracting
9.1 This Contract is dedicated to the Parties and neither party shall without the prior written approval of the other:
9.1.1 Assign, mortgage, charge or otherwise transfer or deal in, or create any trust over any of its rights or
9.1.2 Subcontract or otherwise delegate the whole or any part of its rights or obligations under this contract to another individual person or Legal entity.

10. Notices
10.1 Any notice under this contract shall be in writing (which may include e-mail) and may be served by leaving it or sending it to the address of the other party as specified in Article 10.2 below in a manner that ensures receipt of the notice can be proved.
10.2 For the purposes of Article 10.1, notification details are the following:

– For the Contracting Authority:
Mr. Dimitris Faloutsos
Project Coordinator
GWP-Med - c/o MIO-ECSDE
12 Kyrristou str. 105 56 Athens, Greece
e-mail: dimitris@gwpmed.org or secretariat@gwpmed.or

– For the Contractor:
11. Entire Agreement

This contract sets out the entire and complete Agreement between the Parties. Neither party has entered into this contract in reliance upon any representation, warranty or undertaking of the other party that is not expressly set out or referred to in this contract. This Article shall not exclude any liability for fraudulent misrepresentation in accordance with Article 6.4

12. Effect of invalid or unenforceable provisions

If any provision of this contract is held by any court or other competent authority to be invalid or unenforceable in whole or in part, this contract shall continue to be valid as to its other provisions and the remainder of the affected provision, unless it can be concluded from the circumstances that, in the absence of the provision found to be null and void, the Parties would not have concluded this contract. The Parties shall use all reasonable efforts to replace all provisions found to be null and void by provisions that are valid under the applicable law and come closest to their original intention.

13. Dispute resolution

Any dispute, controversy or claim arising out of or relating to this contract, in particular its conclusion, interpretation, performance, breach, termination or invalidity, shall be finally settled by the courts of Greece which will have exclusive jurisdiction.

14. Applicable law and Language of the Contract

This Contract is being drawn up in English. The Greek Law applies to the Contract.

DATE AND SIGNATURE OF THE PARTIES

For the Contracting Authority Signed by: For the Contractor: Signed by

Prof. Michael Scoullos
Chairman GWP-Med
Chairman MIO-ECSDE

Being fully authorized by Being fully authorized by and acting on
and acting on behalf of behalf of

Official stamp Official stamp

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